



ABOVE & BEYOND

Dear Current or Former Owner or Lessee,

This letter is to notify you that Jaguar Land Rover Canada ULC has decided to offer additional warranty benefits related to the Exhaust System Oxygen (O2) sensors installed in certain vehicles listed below.

LAND ROVER VEHICLES AFFECTED*	MODEL YEAR
LR2	2013-2015
Discovery Sport	2015-2017
LR4	2013-2016
Discovery	2017
Range Rover Evoque	2013-2017
Range Rover Sport	2013-2017
Range Rover	2013-2017
*Only vehicles fitted with a GTDi 2.0L, V6 3.0L SC, V8 5.0L, or V8 5.0L SC gasoline engines.	

In line with our commitment to customer satisfaction, we are offering these benefits in response to reports of performance issues with exhaust system O2 sensors.

Your vehicle is affected by this program.

What is the Concern?

The O2 sensor concerns can be caused by either design or manufacturing variations or by system operating software and can lead to illumination of the check engine light (MIL) and potentially a minor increase in tailpipe emissions. There are no effects to vehicle performance. Vehicle repairs now benefit from enhanced system robustness and improvements to component design, manufacturing processes and operating software.

How long is the extended warranty?

The extended warranty limits are defined in the following table.

MODEL	GASOLINE ENGINE VARIANT	COVERAGE
Discovery Sport	2.0 L	15 years / 242,000 kms (whichever occurs first)
Discovery	3.0 L	
Range Rover Evoque	2.0 L	
Range Rover Sport	3.0 L	
Range Rover	3.0 L	
LR2	2.0 L	11 years / 192,000 kms (whichever occurs first)

LR4	3.0 L, 5.0 L	occurs first)
Range Rover Sport	5.0 L	
Range Rover	5.0 L	

What should you do?

Should your vehicle's check engine light illuminate, please contact your preferred Land Rover Authorized Retailer, provide your Vehicle Identification Number (VIN) and make a service appointment to diagnose the concern. Any required repairs/replacements to any O2 sensor or to O2 sensor operating software will be covered at no cost to you for the length of the applicable extended warranty period.

Land Rover recommends you keep a copy of this letter in your glovebox with your vehicle literature pack and it be provided to the new owner of your vehicle if it is sold.

What if I have previously paid for this concern?

If you have already paid for this concern before the date of this letter, Land Rover is offering a refund. In order to qualify for a refund, please provide your Land Rover Authorized Retailer with the original paid receipt. To avoid delays, please do not send the receipt to Jaguar Land Rover Canada ULC.

Attention Leasing Agencies: please forward this notification to the lessee within TEN (10) days.

Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner; please include that information in your reply to our email.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your Land Rover Authorized Retailer for assistance. If you have any queries or concerns that your local retailer cannot address or need assistance in locating the nearest Land Rover Authorized Retailer, please contact the Land Rover Canada Customer Relationship Center at 1-800-346-3493, Option 9, and one of our representatives will be happy to assist you. You may also contact us by e-mail using the following address:

lrcweb2@jaguarlandrover.com.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover Canada ULC
75 Courtneypark Drive West, Unit 3
Mississauga, ON L5W 0E3

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Land Rover regrets any inconvenience this action may cause and thanks you for your co-operation.

Yours Sincerely,

Jeffrey Peel

Director, Customer Service

Jaguar Land Rover Canada ULC

How did we receive your email address? You supplied it in one of the following ways: when you purchased or serviced a Jaguar and/or Land Rover vehicle, filled out a Customer Satisfaction Survey or some other form of customer reply, or visited our jaguar.ca or landrover.ca website or a website where we promote Jaguar Land Rover Canada and its products. Please read our [Privacy Policy](#) for more information.

Your privacy is important to us. If you would prefer not to receive further marketing emails from us, you can easily [unsubscribe](#). You can also update your preferences in the InControl App. To make sure that you receive all of our emails, please add landrover@email.landrover.ca to your email address book today.

Jaguar Land Rover Canada ULC

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